

## Pop-up Blocker Settings

This is the procedure to allow Indistar to pass the pop-up filter.

### In Internet Explorer

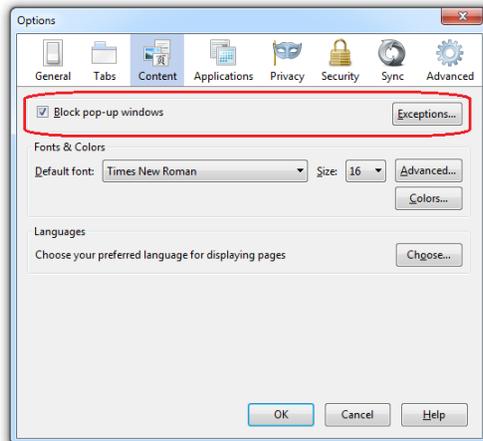
1. select Internet Options
2. go to the privacy tab
3. Pop-up Blocker select Setting button
4. Add [www.indistar.org](http://www.indistar.org)

### In Chrome

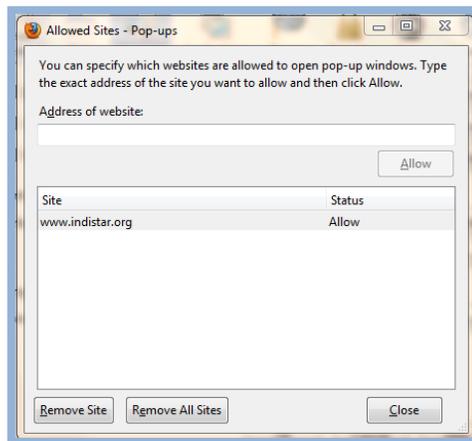
1. Click the Chrome menu, top right on toolbar
2. Select Settings
3. Click Show advanced settings
4. In the Privacy section click the Content Settings
5. In the Pop-ups section click Manage exceptions
6. Add [\[\\*\].www.indistar.org](http://[*].www.indistar.org) and Done

### In Mozilla Firefox

1. At the top of the Firefox window, click Tools and then select Options.
2. Select the Content panel. (See sample 1)
3. **Block pop-up windows/Exceptions:** This is a list of sites that
  - a. you want to allow to display pop-ups.
4. **Allow:** Click this to add a website to the exceptions list. (See sample 2)



Sample 1



Sample 2

### In Safari (Mac OSX system running Safari 5.05 or higher)

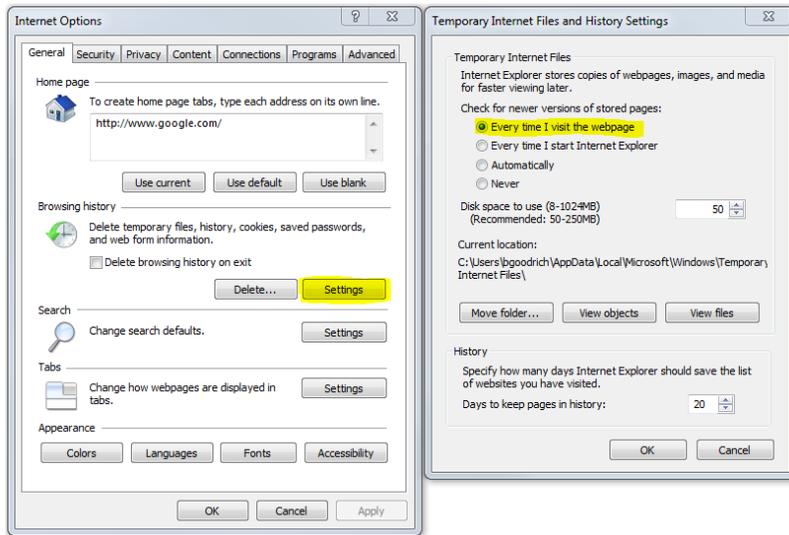
1. Open Safari
2. Click "Safari" in the menu bar
3. Ensure a check mark is not next to the setting "Block Pop-Up Windows"
  - a. If there is a check mark next to "Block Pop-Up Windows" click the option and pop-up blocker will be disabled (the check mark will disappear).

## Browser Settings

\*Failure to have the correct Browser cache setting may result in incorrect data being displayed.

### In Internet Explorer

1. Select Tools
2. Select Internet Options
3. In the Browser history section of the General tab click the **Settings** button.
4. Make sure **Every time I visit the webpage** is selected and click OK.

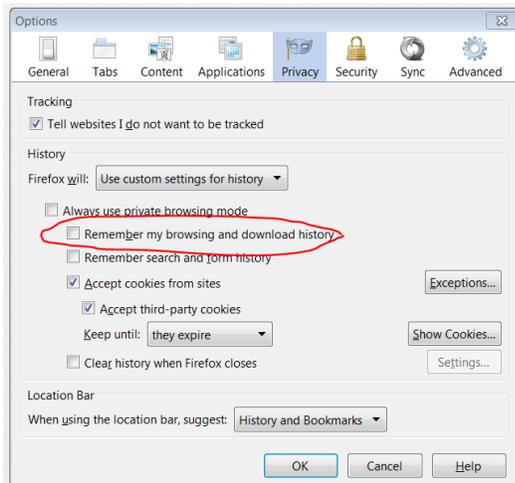


### In Chrome

1. Click the Chrome menu  on the browser toolbar.
2. Select Settings.
3. Click Show advanced settings and find the "Reset browser settings" section.
4. Click Reset browser settings.

### In Mozilla Firefox

1. Click the settings icon
2. Go to Privacy
3. Make sure that "Remember my browser and download history" is NOT checked.



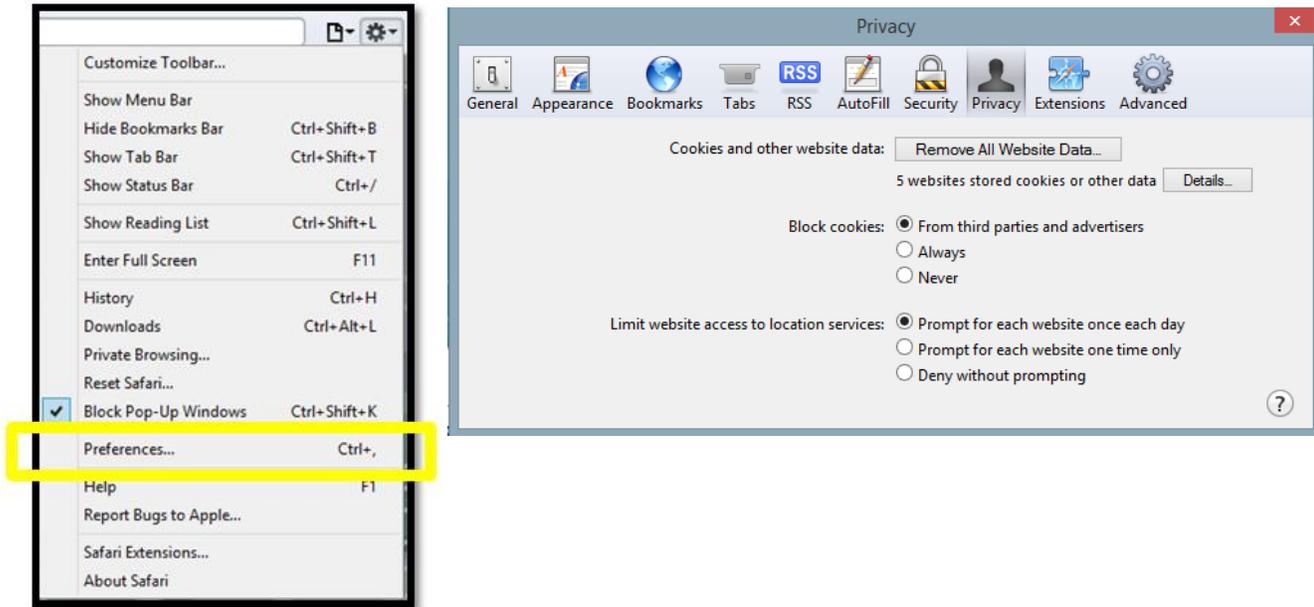
### In Safari (Unknown options for Safari)

## Trouble Logging In/Error

### In Safari

If you are having trouble logging in, please check to see that your Cookies are set to “Block cookies – From third parties and advertisers”, not “Always”.

Tools → Preferences → Privacy → Block cookies – **From third parties and advertisers**



## Compatibility View Issues for IE11 – temporary solution

