

Mind Your Words:

CONFLICT TO COLLABORATION



~~Disagree~~

*It's about **PERSPECTIVE**.*

This course will enhance your ability to achieve results when it comes to changing problem behavior. You will be able to address specific behavior or sensitive issue without alienating the other person and find ways to work together to resolve the problem.

ODMHSAS Training Institute
2401 NW 23rd Street, Suite 1F
Oklahoma City, OK 73107
405.522.8300

Objectives

Participants will be able to:

1. Identify ways to discuss problem behavior or sensitive issues without making the fundamental attribution error.
2. Distinguish if the problem is motivation or ability.
3. Practice stating your perspective of the problem or issue and invite others to do the same.

Facilitator

Pam Champeau has worked as a Training Specialist with HRD since 1995. Prior to moving to HRD, she worked as the staff development coordinator and in direct care at what was then Oklahoma Youth Center. Pam is an instructor trainer for the CAPE curriculum, and an AHA instructor trainer in CPR and First Aid. Pam is a certified trainer of Mental Health First Aid. She is certified as a trainer in Cultural Competency from The National Multicultural Institute, and is a presenter of Cultural Competency, as well as Stress Management, Time Management, Communications, and Emotional Intelligence. Pam earned her B.S.E. in English from the University of Oklahoma.

Date and Location

September 12, 2014-1:00 pm

ODMHSAS Training Center, Shepherd Mall, Suite 1F, 2401 NW 23rd Street, Oklahoma City, Phone: (405) 522-8300. Shepherd Mall is located at the corner of NW 23rd and Villa. Park and enter through the north end glass doors. Take the elevator to the 2nd floor, exit to the left and follow the hallway to the ODMHSAS Training Center, Suite 1F.

Continuing Education Credits

The ODMHSAS Institute for Mental Health and Substance Abuse Education and Training has approved three (3.00) credit hours through

- The Oklahoma State Board of Licensed Social Workers
- The Licensed Marital and Family Therapist Committee
- The Oklahoma State Board of Licensed Alcohol and Drug Counselors
- The Licensed Professional Counselors Committee
- The Oklahoma State Board of Examiners of Psychologists

Continuing education is also approved for three (3.00) credit hours for

- Case Managers
- Peer Recovery Support Specialists
- ODMHSAS Supervisory Credit

Please note that space is limited to the first 25 registrants per session. If registered, you will receive a confirmation email approximately one week before the course. No onsite registrations will be accepted.

REGISTRATION FORM

Mind Your Words: Conflict to Collaboration

Facilitator: Pam Champeau

HOW TO REGISTER

By Mail:

ODMHSAS, Human Resources Development
2401 NW 23rd Street, Suite 1F
Oklahoma City, OK 73107

By Fax: Faxed registrations are accepted at **405-522-8320**,

By Email: Completed forms may be emailed to **Ryan.Fowler@odmhsas.org**.

REGISTRATION INFORMATION:

Name: _____
Home Phone Number: _____
Occupation or Job Title: _____
Place of Employment: _____
Address: _____
City, State, ZIP: _____
Daytime Phone: _____
E-Mail Address: _____

I require special accommodations as follows: _____

Oklahoma City

September 12, 2014-1:00 pm

PAYMENT

Please enclose registration payment. If paying by purchase order (PO), please mail or fax a copy of the purchase order with the name of the attendee(s) included on the PO. If paying by check or money order please make payable to ODMHSAS. Please check all boxes that apply. No Refunds.

FORM OF PAYMENT

Check or Money Order
 Purchase Order # _____

\$45
 \$45

ODMHSAS
Employee
(Free)

Credit Card (circle one):
 Visa MasterCard

\$45

Credit card # _____

Expiration Date: _____

Cardholder signature: _____

