ADMINISTERING THE SUMMER FOOD SERVICE PROGRAM: MONITORING

www.sde.ok.gov/sde/summerfood



OBJECTIVES

- Monitoring Requirements
- Monitoring Reports
- Reviewing Monitoring Reports





MONITORING REQUIREMENTS

Pre-operational Visits

- Conducted before operations begin
- Ensure that sites have facilities to provide meal service for number of participants expected
- Site Visits
 - First week of operation
- Site Reviews
 - Once during first four weeks of operation, even if operating less than four weeks
 - "Reasonable" level of monitoring



"VISIT" vs "REVIEW"

Visit

- The monitor ensures food service operating smoothly and apparent problems are resolved
- During the 1st week of operation
- Not a pre-operational visit

Review

 Includes observation of complete meal service from beginning to end



PROBLEMS

- Prompt action
- Follow-up
- Document





Monitoring Reports

Sample Pre-Operational Worksheet

Attachment 13
PRE-OPERATIONAL VISIT WORKSHEET
Site name: Site number:
Site address:
Site telephone number:
Person to contact for use of site:
Type of site (check appropriate type): Recreation center Park School Residential camp Church Play street Play ground Other
Estimated number of children the site could serve: Estimated number of needy children in area: Estimated number of personnel needed to adequately control the food service:
Is another site needed in this area?YesNo
Are the present facilities adequate for an organized meal service? Yes No
For the estimated number of children, does the site have: Yes No
Shelter for inclement weather?
What type of organized activities are possible or planned at this site?
Improvements or corrective actions needed before site operates:
Monitor's Signature Date

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MONITORING REPORTS

- First Week Visit Form
- Site Review Form

Located on the webpage under "Forms"



REVIEWING MONITORING REPORTS

- Review problems identified
- Call site supervisor if necessary
- Document corrective action taken
- Schedule follow-up review based on severity or the problem
- Sign and date report



REVIEWING MONITORS REPORTS

Some indicators of a Monitor's lack of program knowledge and responsibilities

- All questions on report are not answered
- Problems and comments are rarely documented
- Monitor does not follow-up when number of meals delivered or served and the number of participants in attendance are always the same
- Other indicators see USDA Administrative Guidance for Sponsors



SUMMARY

- Sponsor's monitoring requirements
- Types of monitoring visits or reviews
- Sponsor's review of the reports and follow-up as necessary



GUIDANCE MATERIALS

The following USDA SFSP guidance materials are available to assist sponsors with program implementation:

- Administrative Guidance for Sponsors
- Monitor's Guide
- Site Supervisor's Guide
- Nutrition Guidance for Sponsors

The USDA SFSP guidance materials are available on the USDA's SFSP Resource Web page under "Handbooks" at:

<u>http://www.fns.usda.gov/sfsp/sfsp-faqs-about-sponsors-0</u>.



GUIDANCE MATERIALS CONTINUED...

- Food Buying Guide
- Food Buying Guide Calculator

The Food Buying Guide is available on USDA's Web page at: <u>http://www.fns.usda.gov/tn/foodbuying-guide-child-</u> <u>nutrition-programs</u>.

The Food Buying Guide Calculator is available on National Food Service Management's (NFSMI's) Web page at: <u>http://fbg.nfsmi.org/</u>.

Questions?

Contact the State Agency @ 405-521-3327



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