Title IV, Part B - 21CCLC
Youth Work Methods
Online Modules
For Program Leaders

January 2021





# **Agenda**

- Online YWM for Experienced Grant Leaders
  - Benefits for Program Leaders
  - Accessing & Navigating Online Modules
  - Sharing YWM with Staff
  - Beyond Training: Supporting New Practice
- YWM for Newer Grant Leaders
  - Within the Program Quality Cycle
  - Alignment with Goals
  - YWM Resources
- Reflection & Closing



# Online YWM for Experienced Grant Leaders





### **Benefits for Program Leaders**



- Quality: evidence-based
- Efficient: condensed with minimal preparation required
- Practical: focused on staff practice
- Impactful: Immediately implementable
- Conversational: Guided, not "trained"
- Approved: Provide grant required PD opportunities (5) for staff



- Email Confirmation for PQI Resource Subscription Order
  - May go to fiscal support person
- Add portal@cypq.org as trusted address to your address book
- Expect two more emails from portal@cypq.org:
  - Log-in information
  - Welcome to YWM

#### Oklahoma 21st CCLC Resource Subscription Confirmation Email- Without YWM Guidebooks

Subject Line: Oklahoma 21<sup>st</sup> CCLC Resource Subscription Order Confirmation & Next Steps!

Body of the Email:

#### Thank You for Your Order!

ORDER DETAILS								
GRANTEE:								
Site Name	Description- Content details below	Qty	Cost	Total				
	OK Resource Subscription-	1 \$195		\$				
	\$							
BILLING INFORMATION								

#### **Grantee OSDE Resource Subscription Includes:**

Sent By Email:

- 1 Scores Reporter account and TA support
- 2 online accounts to access the Online Youth Work Methods Staff Training Courses
- Technical Assistance support on Program Quality Assessment, Scores Reporter/Online Courses and Evaluation services

#### Follow-up for Online Youth Work Methods Staff Training Courses:

- 1. Add <a href="mailto:portal@cypq.org">portal@cypq.org</a> as a trusted contact in your address book. Participants will receive two emails from this address one with login information and welcome email\*.
- 2. Log on to portal.cypq.org to access your courses.

\*Note: Accounts are set up on Wednesdays.

#### More information about Program Quality Assessment can be found **HERE**

If you have any questions, please contact:

Oklahoma 21<sup>st</sup> Century Box Set Support Team
okboxset@cypq.org



What if I don't receive my log-in credentials?

- Check your spam/junk email (portal@cypq.org).
- 2. In your web browser, visit portal.cypq.org and click "Forgot your password?" under the green Log In button.



Password

Log In

By signing in, you agree to our Privacy Policy

Forgot your password?



#### To reset your password:

- 1. Enter your email address as the username.
- 2. Select "Send".

If you do not receive an email to reset password, email your name, district/organization and program school site/s to <a href="mailto:okboxset@cypq.org">okboxset@cypq.org</a> for assistance.



Please enter your username to reset your password:

Username

Send



- Log-in at portal.cypg.org using provided username and password
- Select "Training Center"

#### Welcome to the CYPQ Online Portal



#### **Scores Reporter**

The Scores Reporter is a data collection and reporting system. It is designed to complement the Youth Program Quality Intervention (YPQI). The system can be used to collect assessments, generate planning reports, and develop and monitor improvement plans.



#### **Training Center**

The Training Center is a system used to engage with interactive online learning materials presented in the form of courses and trainings. The system records participant progress and achievements. The primary offerings of the system are PQA Basics, Planning with Data, and the Youth Work Methods.



#### **Resource Center**

The Resource Center contains materials and other supports for network leaders and trainers. The resources are organized into folders that correspond to specific trainings and stages of the Youth Program Quality Intervention (YPQI).



### **Training Center**

Select "Trainings"





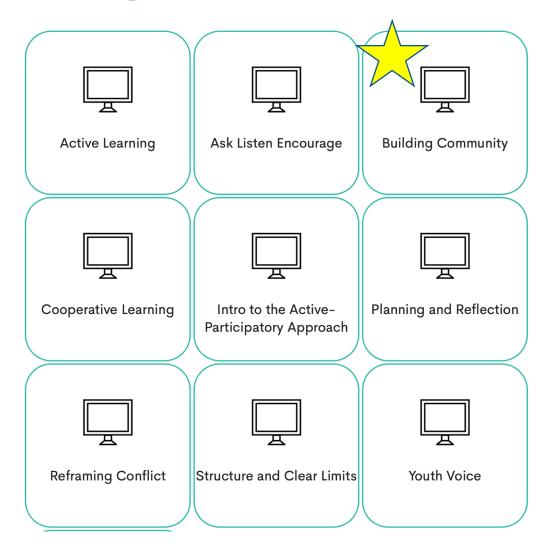
### **Trainings**

Select "Onine Learning"





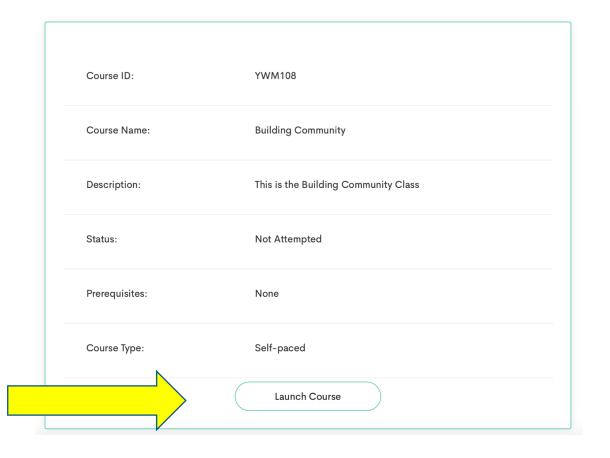
- Select YWM module
- As our examples, we'll use <u>Building</u>
   <u>Community module</u>
   (some examples from <u>Ask Listen Encourage</u>)





Building Community

 Select "Launch Course" at bottom of page





### **Sharing Online YWM with Staff**





#### Possible Discussion Structures

- In-person staff meeting
- Virtual staff meeting
- Individual, virtual participation



### **Sharing Online YWM with Staff**



#### **Pre-Discussion Checklist**

- ✓ Select module/s aligned with your observations & improvement goals
- ✓ Consider ordering staff guidebooks
- ✓ Review online module (print "Resources")
- ✓ Review "Sharing with Others" section of guidebook (for in-person & group discussions)
- ✓ Secure location and technology
- ✓ Consider comfort

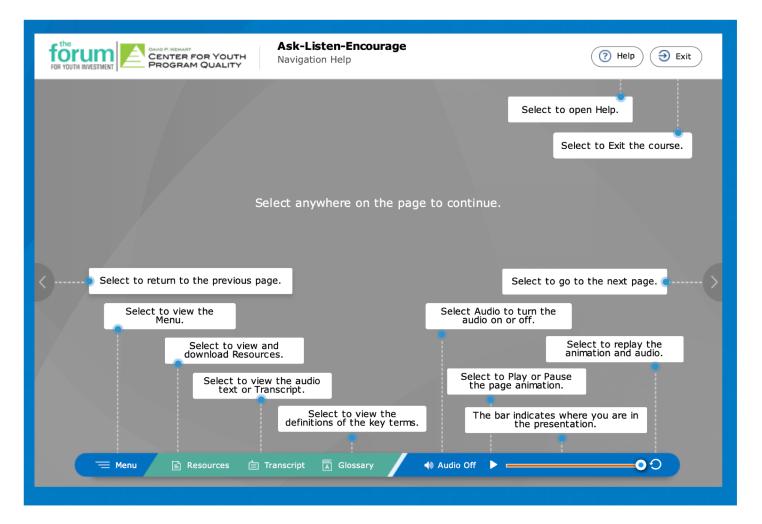


- Click & learn format
- Leader in role of moderator, not "trainer"
- Intentional breaks allow for conversation & application of concepts to your program





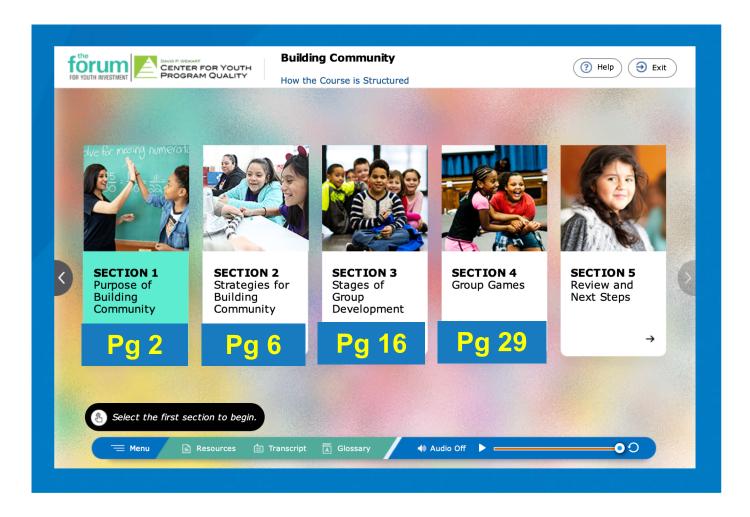
Each module starts with a review of features and tips for navigating the platform.





Online modules follow the structure of guidebooks

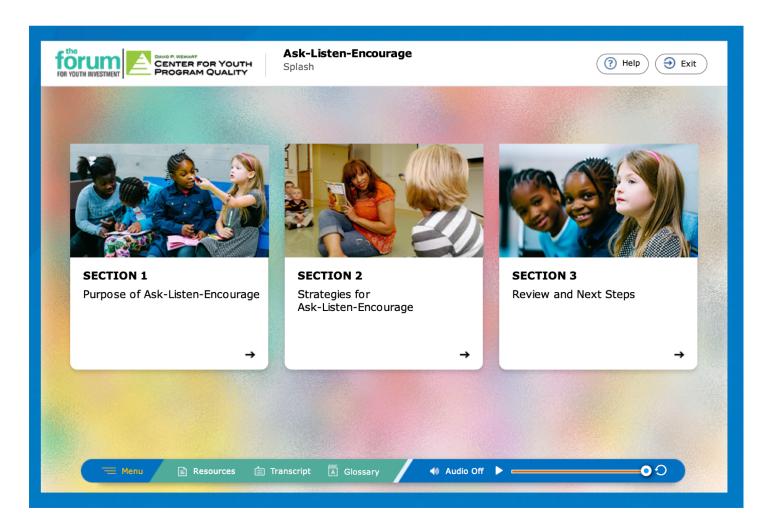






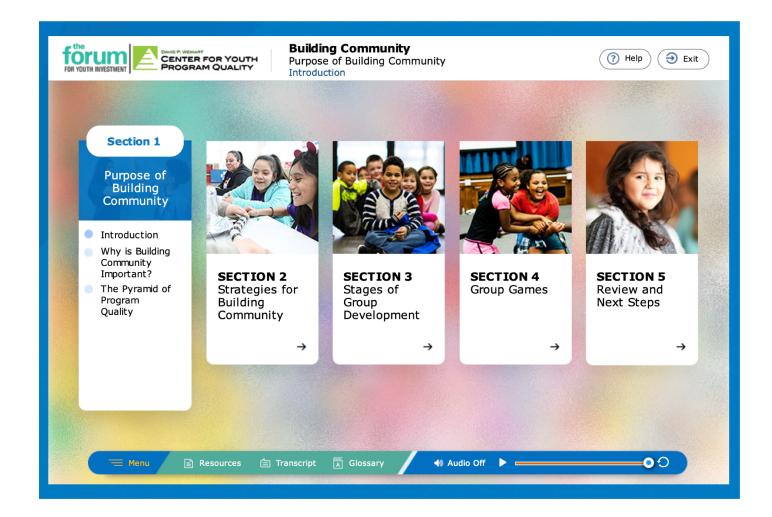
# Sections for all modules include:

- Purpose
- Strategies
- Review & next steps





Select sections to show menu of content to be completed.





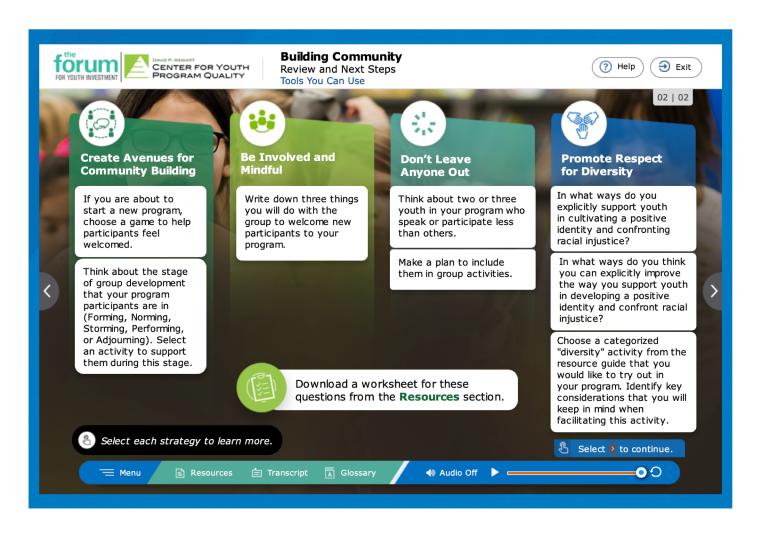
Content often requires exploration of several, short concepts (boxes) before moving forward.





# Allow time for Review & Next Steps:

- What does this look like in your program?
- Set practical team goals for implementation.





### **Beyond Training: Supporting New Practice**

#### Strategies for Program Leaders:

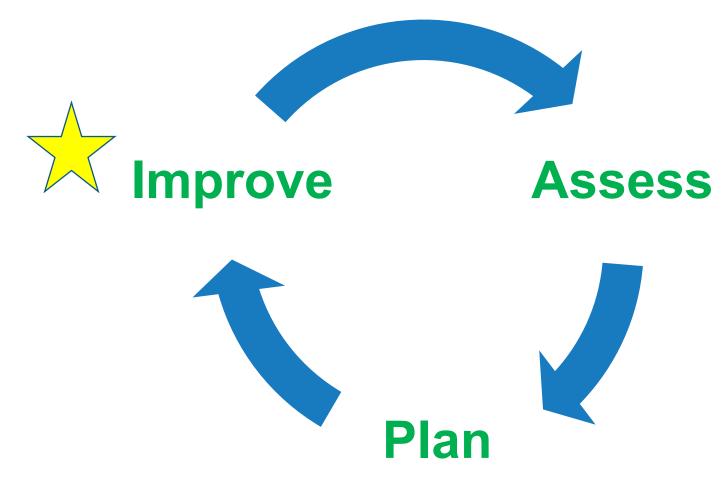
- Model YWM practices in your program
- Encourage, recognize & highlight observed staff practice
- Seek youth input about new practices & impacts
- Provide quick, strategy recaps to staff by email, text and/or a visual representation within the program space
- Make the YWM module a standing agenda topic for staff meetings (10-minute progress review & sharing of practice experiences)



# Youth Work Methods (YWM) for Newer Grant Leaders



# YWM within the Program Quality Improvement Cycle





### **Assess: PQA Observations & Surveys**

II. SUPPORTIVE ENVIRONMENT: WARM WELCOME I SESSION FLOW I ACTIVE ENGAGEMENT I SKILL-BUILDING I ENCOURAGEMENT I CHILD-CENTERED SPACE

WARM WELCOME   Staff provides a welcoming atmosphere.								
	ITEMS				SUPPORTING EVIDENCE/ANECDOTES			
1.	1 No children are greeted by staff as they arrive or at the start of the session.	3 Some children are greeted by staff as they arrive or at the start of the session.	5 All children are greeted by staff as they arrive or at the start of the session.					
2.	Staff mainly uses a negative tone of voice and disrespectful language.	3 Staff sometimes uses a negative tone of voice and disrespectful language and sometimes uses a warm tone of voice and respectful language.	5 Staff mainly uses a warm tone of voice and respectful language.					
3.	Staff generally frowns or scowls, uses unfriendly gestures and avoids eye contact	3 Staff sometimes exhibits unfriendly behaviors and sometimes uses a friendly approach	5 Staff generally smiles, uses friendly gestures and makes eye contact.					

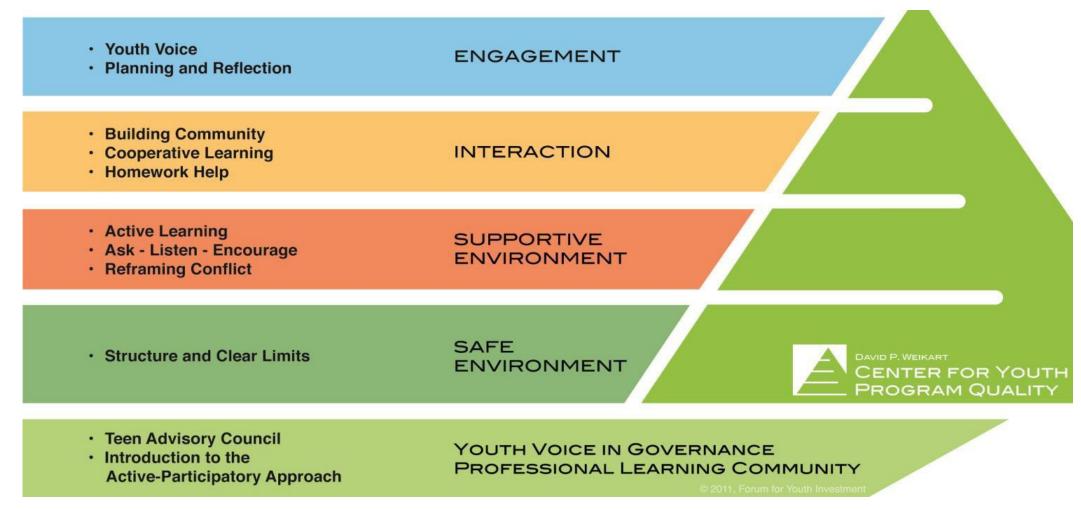


Plan: Set
Improvement
Goals Based on
PQA & Survey
Data





### Improve: Build staff skills with YWM modules





# YWM: Aligned, fully contained training modules

#### **Building Community**

Do you know what it takes to build an emotionally and physically safe space for youth? Building an emotionally safe community of peers and adults is essential for youth to learn and develop as individuals. This interactive workshop will introduce participants to a variety of activities designed to support the community building process.

**Emotional Safety | Warm Welcome | Belonging** 



YOUTH WORK
METHODS SERIES

#### Introduction To The Active-Participatory Approach

Youth programs can be optimized for youth needs, motivation, and engagement. The Active-Participatory Approach to youth work was designed to address these goals. This youth-centered approach is the foundation for the Youth Work Methods Series.

#### Active Learning

Do you know the difference between active learning and "hands-on" learning? Giving youth materials is just the beginning. This interactive workshop introduces strategies for incorporating active learning, and helps participants create more powerful learning opportunities for youth.

Session Flow | Active Engagement | Skill-Building

#### Ask-Listen-Encourage

Do you communicate with youth in a way that makes them feel supported and heard? This workshop introduces communication techniques that help you build more supportive, youth-centered relationships. Participants learn how to ask effective questions, to listen actively to youth, and offer youth encouragement rather than praise. Encouragement | Interaction with Adults | Adult Partners

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Emotional Safety | Warm Welcome | Belonging

#### Cooperative Learning

Do the youth in your program have opportunities to work together in groups, teaching and learning from each other? Cooperative learning is an excellent way to nurture youth leadership, build community, and keep things fun. This interactive workshop will equip participants with grouping strategies and ways to think about building cooperative learning into any program offering.

Collaboration | Belonging | Leadership

#### Homework Help

This course focuses on making homework help time effective by helping youth get organized, by providing an atmosphere that helps youth focus on their work, and by building a supportive relationship with youth. These elements help participants reconsider Homework Help as an opportunity to build relationships and nurture positive growth, beyond getting the work done.

#### Planning And Reflection

Are you engaging youth in the critical life skills of planning and reflection? Are you ready to be more intentional about including planning and reflection strategies into your daily activities but not sure where to start? This workshop introduces participants to powerful and easy to use methods that promote youth engagement in planning, implementing, and evaluating activities and projects.

Planning | Reflection

#### Reframing Conflict

What role do you play in conflict situations in your program? Do you know how to turn a conflict situation into an opportunity for growth? This interactive workshop introduces participants to a step-by-step model for reframing conflict as well as general principles of conflict resolution.

Reframing Conflict | Managing Feelings

#### Structure And Clear Limits

How do you prevent chaos in a youth environment without stifling the positive energy of youth? Youth need structure and clear limits in order to feel safe. This interactive workshop helps participants analyze the level of structure in their programs and practice identifying and maintaining clear limits.

Safe Environment Domain | Session Flow | Child-Centered Space

#### Youth Voice

Are you providing young people with authentic, meaningful choices throughout your program? Does your program reflect the input of the youth involved? Research shows that quality programs incorporate youth input at both activity and organizational levels. This workshop will emphasize the importance of offering real choices and meaningful participation to youth, and nurturing youth leadership.

Choice | Leadership | Adult Partners | Responsibility

http://www.cypq.org/products\_and\_services/training/YWM



# Annual PQI Resource Subscriptions (David P. Weikart Center for Youth Program Quality)

Assessment Tools (PQA) and supports



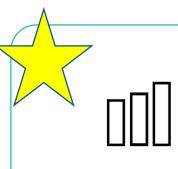


### **Annual PQI Resource Subscriptions**

#### Access to ScoresReporter system (per site)

- Enter assessment data
- Improvement goal setting & planning

#### Welcome to the CYPQ Online Portal



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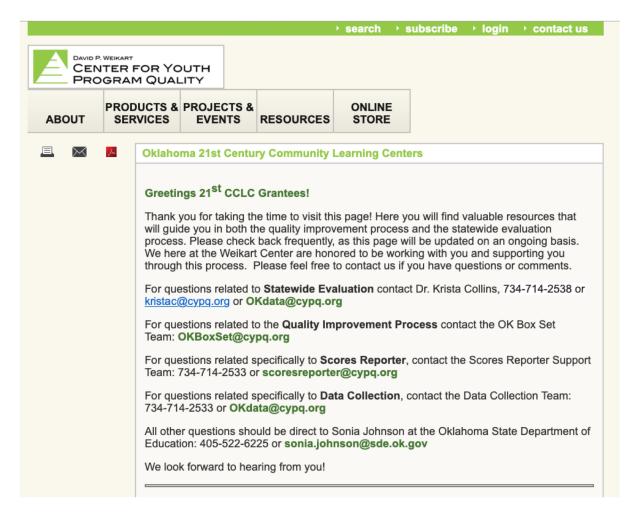
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### **Annual PQI Resource Subscriptions**

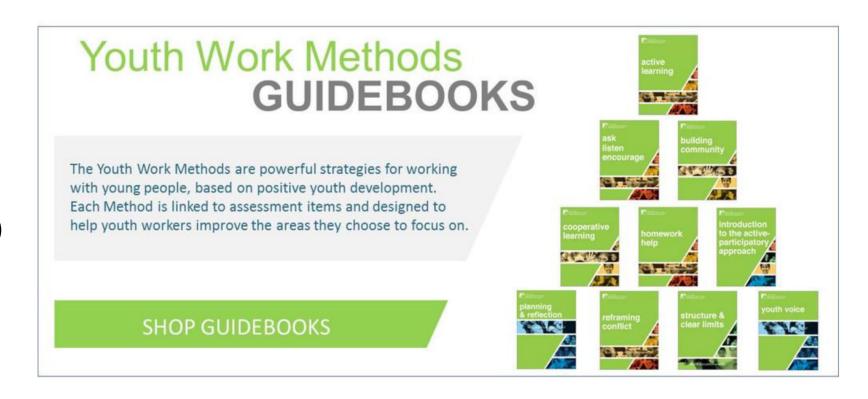
Program quality supports through www.cypq.org/ok21cclc





## YWM Resources: Training Guidebooks

- Full set with 1<sup>st</sup> yearly subscription
- May purchase for staff prior to sharing YWM modules (allowable expense)
- Discounted rate of \$9/book for grantees



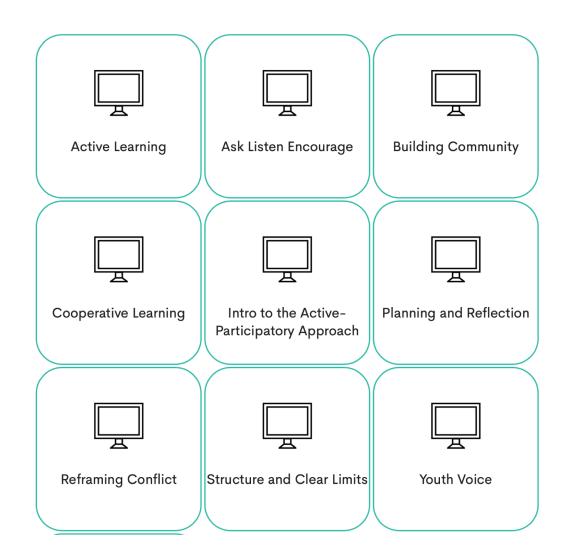
Order online: https://cypq.myshopify.com/discount/YWMETHODS\_OK21C

Enter code: YWMETHODS\_OK21C (if not already applied)



### YWM Resources: Online YWM Modules

- 9 online modules
- Click & learn
- Not for Homework Help





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### Reflection/Closing

As a Program Leader, when I think about sharing my first online YWM module with my program team, I feel:

- Confident I understand how to use the tools & resources.
- Curious Let's see how it goes.
- <u>Unsure</u> I could use some additional support.





