

2300

PARENT SURVEY

The IDEA requires Part C lead agencies to report on family outcomes resulting from the family's participation in early intervention. Specifically, states must report the extent to which families report that early intervention helped them:

- a) Know their rights;
- b) Effectively communicate their child's needs; and
- c) Help their children develop and learn

To address this federal reporting requirement, SoonerStart implements an annual process for families to submit a parent survey. The results of the survey are reported in Oklahoma's Annual Performance Report (APR) submitted to the Office of Special Education Programs (OSEP). Results of the survey are also useful to local SoonerStart sites to help improve the quality of services in each area. Families should be informed that:

- Their input is important.
- This is an opportunity for families to help make SoonerStart services better for young children and their families in the future.
- Participation in this survey is completely voluntary.
- Responses are confidential and only traced using demographics for federal reporting purposes.
- Responses do not impact their services.
- If they do not feel a question is applicable, they may skip it
- There are no right or wrong answers, only valuable views from their experiences.

SoonerStart families are asked to complete the Parent Survey annually and when their child exits the program. The service coordinator provides the family with the Oklahoma Parent Center brochure which outlines the instructions for completing the survey at the annual IFSP meeting. Families can choose to complete the survey one of four ways:

Request a printed copy of the survey from a SoonerStart staff person

Take the survey online at www.OklahomaParentsCenter.org

Request that the survey be mailed to them by calling 877-553-4332 (toll-free)

Answer the survey over the telephone by calling 877-553-4332

SoonerStart staff should notify families that their responses help guide SoonerStart's efforts to improve services and results for children and their families and stress the importance of completing the Parent Survey. (**Appendix X**)