**Effective Relationships**

**Interpersonal skills are usually displayed when students work in pairs or teams to complete short-term or long-term tasks.**

* **Understands teamwork and works with others**  
  Students participate in cooperative groups or with a partner, contribute fairly to the task, and show respect to others.
* **Responds to customer needs**  
  Students help fellow students understand tasks, find resources, and fulfill assigned roles (think of fellow students as customers).
* **Exercises leadership**  
  Students participate as team leaders or effective team members in project assignments and organize work to meet project goals and team roles.
* **Negotiates to resolve conflict**  
  Students keep team members on track, suggest alternatives, and discuss options (can be as much about agreement as conflict).
* **Respects individual differences**  
  Students listen to and consider all team members' ideas, respond supportively to ideas given in class or in teams, and work well with all teammates.