

FAQ – EXPANDED USE OF TELEHEALTH FOR SCHOOL-BASED HEALTH SERVICES DURING COVID-19

The Oklahoma Health Care Authority (OHCA) is allowing expanded use of telehealth beginning March 16, 2020 through April 30, 2020 for services that can be safely provided via secure telehealth communication devices for all SoonerCare members. This FAQ has been prepared to provide guidance on the impact to the School-Based Health Services (SBHS) program.

What is Telehealth?

Telehealth is the use of interactive audio, video or other electronic media for the purpose of diagnosis, consultation or treatment that occurs in real time and when the member is actively participating during the transmission. Telehealth service is not an expansion of SoonerCare but a different way to offer quality health care access to SoonerCare members.

How do I deliver Telehealth services?

Interactive audio, video or other electronic media.

What tools can be used to provide Telehealth services?

During COVID-19, non-public facing applications such as Zoom, Skype, Facetime, WebEx may be used in lieu of HIPAA/FERPA compliant platform. Public facing services should never be used for the provision of telehealth.

What services are reimbursable for school-based Telehealth?

During COVID-19, Speech and Behavioral Health Evaluations, as well as Speech, OT, PT, and Behavior Individual Therapy Services.

Is Group Therapy reimbursed for Telehealth?

Group therapy may be provided via Telehealth but is not reimbursable for school-based Medicaid services.

Are Telehealth services provided under the direct supervision of a licensed Speech, Occupational and Physical reimbursed?

OHCA pays for services provided within the scope of licensure. Please refer to Speech, Occupational and Physical licensing boards.

Where do we document that the child is going to receive Telehealth services?

Related Service Providers will need to document that services will be rendered via Telehealth on the Prior Written Notice.

The logging wizard within EDPlan™ will have a new field called “Location”. The dropdown will default to “Telehealth” until brick and mortar schools are open.

Does the IEP need to be amended to receive Telehealth services?

No, Related Services Providers should note on the Prior Written Notice that service will be provided via Telehealth.

What documents are required for Telehealth?

An IEP and all relevant supporting claim documentation should continue to be entered in EDPlan™.

Will OHCA continue to process and pay approved school-based claims during the pandemic?

Yes.

Helpful Links: COVID19

Policy: <http://www.okhca.org/providers.aspx?id=10014>

Globals: <http://www.okhca.org/providers.aspx?id=112>

