Wave Rollover

• Not sending a specific object

OR

• Not communicating with the Wave
• DIS has contacted SIS vendors
• Next step will be superintendents
Corrected Issues: EdPlan Sync

- PCG, OSDE, and OMES are working on a resolution on issues with data syncing in real time
- Currently using daily uploads
  - Might take 24-72 hours to become visible
High Contact Volume

• 24-48 hours turn around time to respond while we look into your specific issue
New Wave Accounts

• While OMES is working on the methods to automate this…
  • If you have a new SSO user getting access to the Wave
  OR
  • You do not have an @affiliates.ok.gov email

You **must** contact OMES: servicedesk@omes.ok.gov
Questions

• StudentDataInfo@sde.ok.gov
• https://sde.ok.gov/student-information-documents-and-guides