

Weekly Wave

Data & Information Systems



OKLAHOMA
Education



Wave Rollover

- Not sending a specific object
- OR
- Not communicating with the Wave
 - **DIS has contacted SIS vendors**
 - Next step will be superintendents

Corrected Issues: EdPlan Sync

- PCG, OSDE, and OMES are working on a resolution on issues with data syncing in real time
- Currently using daily uploads
 - Might take 24-72 hours to become visible

High Contact Volume

- 24-48 hours turn around time to respond while we look into your specific issue

New Wave Accounts

- While OMES is working on the methods to automate this...
 - If you have a new SSO user getting access to the Wave
- OR**
- You do not have an @affiliates.ok.gov email

You **must** contact OMES: servicedesk@omes.ok.gov

Questions

- StudentDataInfo@sde.ok.gov
- <https://sde.ok.gov/student-information-documents-and-guides>